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## Dear Vernon Jubilee Hospital Staff,

It is with pride and gratitude that I extend appreciation and thanks to all the staff at our site who have been working side-by-side over the past 16 months, and even more intensely over the past few weeks, to ensure we are able to provide timely and quality care to our community in this unprecedented time.



I extend tremendous recognition to **Richard Harding, Kelly Chapman, Casey Hewes, Dr. Andrew Sellars and Dr. Pete Bosma**, who have steered this large ship over rough seas. Appreciation and thanks to all of the **Department Heads, Managers, Shift Coordinators and Infection Control Practitioners**. A special mention to **Dr. Tom Cull** for his ongoing commitment to working with administration to ensure we have the Space, the Means, and the Plan in place when we need it.

I am grateful to the many other cogs in the wheel, without whom this ship would have sunk long ago. You are **Black and Mac**, who magically turn any room into anything we need at the word go. You are **Housekeeping**, who ensure the safety of our patients from the moment they sit in that waiting room chair and without whom **Access and Flow** wouldn't exist. You are our **Dietary Staff**, who are committed to nourishing not just our guests but our staff too. You are our **Porters** ("Stretcher Jockeys!"), who ensure our patients (and other very important things) get to where they need to be. You are our **Unit Clerks**, without whom nothing would ever happen (we all know that you guys truly are the bosses). You are our **Medical Staff**, who face

endless decisions day and night, working to ensure our patients receive what they need to get better. You are our **Pharmacists**, who ensure the previously mentioned medical staff do their jobs properly (thank you!). You are our **Coffee Shop Workers**, who keep us caffeinated. You are our **Volunteers**, who have become iPhone charger and secret-package-delivery specialists. You are our **Security** service, who keep us safe when things get hairy. You are our **Cardio Techs, Registered Dieticians, Physiotherapists** and **Rehab Assistants, Occupational Therapists, Speech Language Pathologists, Social Workers, Transition Liaisons, Ortho Techs, Lab Assists, Lab Techs, Pathology Prep Workers, Pharmacy Techs, Transcriptionists, Medical Records Workers, Administrative Assistants, IMIT Support** (sorry I get frustrated sometimes...), **MDR, Logistics, Biomed, Xray Techs, Nurse Educators** and you are our **Chaplaincy** service, who looks over our ill. Without any of you our hospital would not function. (Please, please, please forgive me if I forgot anyone!)

And finally, with the utmost appreciation and heart felt gratitude, you are arguably the two most critical cogs in our frontline **Pandemic Team**. You are our "heavy lifters." At the same time, you are our most vulnerable and exposed. You are our **Respiratory Therapists**, who continuously Don and Doff your Darth Vader suits day in and day out, to provide us with guidance, humble expertise, and direction on our critically ill patients. And you are our **RNs, LPNs, RCAs** and **PCCs**, all of whom make up our nursing staff. You are capable. You are compassionate. You are caring. You are all truly the guiding lights for our sickest patients.

With the highest respect for all you do,

**Dr. Kira McClellan**  
President, Vernon Jubilee Hospital Physician Society



**Thank YOU for making a difference!**

**NEWSFLASH**  
**Upcoming VJH Virtual Grand Rounds**

**Sudden Death Investigation in BC and Medical Certification of Death**

Speaker: Dr. Jason Doyle, MD, FRCPC (General Pathology)

**November 4, Thursday 8:00 - 9:00 am**

**[More info here.](#)**



**NEWSFLASH:**  
**Burritos...With Gratitude!**

The VJH all-staff appreciation event began with a food truck arriving at 2:00 in the morning. Then the fun began at 6:00 am...

[Read the story and see the photos here](#)



**NEWSFLASH:**  
**The One-Stop-Shop Group**

It's no secret that figuring out how to get an idea off the ground can be frustrating.

That's why we created the **Vernon Alliance Group** as a solution to provide human resources and monetary support.

[Look who's on our dynamic team...](#)



**NEWSFLASH:**  
**IHI Forum 2021 Registration Opens**

It's the must-attend event for delivering quality, equitable care. Attendees can expect:

- 125+ practical learning sessions
- 300+ speakers
- 6 inspiring keynote presentations\*
- 23 networking events
- Access to all sessions for 90 days after the conference

[Find out more here](#)



**"It's not what you look at that matters, it's what you see."**  
*~ Henry David Thoreau*

**SEE IT. THINK IT. DO IT.**

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