



## Vernon Jubilee Hospital Physician Society



# Annual Report 2017

Vernon Jubilee Hospital Physician Society

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Email: [VJHPS@facilityengagement.ca](mailto:VJHPS@facilityengagement.ca)

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# To Our Stakeholders

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## Strategic Highlights

### Report from the Chair

*“Give the medical staff a meaningful voice”*

This inaugural year of the Vernon Jubilee Hospital Physician Society (VJHPS) has been a busy one. In late 2015, I first learned about this **facility engagement** process being rolled out in Health Authorities in B.C. under the Doctors of BC and the Specialist Services Committee (SSC). I started inquiring about it on behalf of the VJH Medical Staff as I knew this would be of importance to my colleagues, our hospital, and our patients. We were one of the early sites to get started with the facility engagement process and our **VJHPS has been a leader** in the Province and other medical staff sites. By the Spring of 2016, we had already started our formation, we established regular meetings with representative physicians from every department. By the Fall of 2016, we were approved and formed a Society, hired our **Project Manager, Anna Flasch**, created our strategic plan and started engagement initiatives right away. We have successfully met the challenge of initiating the **FEMS digital financial payment system** for our medical staff members. We have hired **Clark Robinson as our accounting firm** to oversee our financials. Our first initiative was started and completed early in the Summer of 2016. We received our **approved budgeted funding of \$400,000.00**.

*“Improve relationships with IH”*

Over this past year, we have held monthly meetings attended by all the members of our VJHPS Working Group Committee. We have extended several invitations to IHA Executive Medical Director to attend our meetings. We have established a VJHPS monthly newsletter to openly communicate our progress. This has shown to be a leading document well received by all other facility engagement groups throughout the Province, and it's being replicated by other sites.

We have abided by our mandate to fully engage our medical staff with IHA management and executives to improve patient health and outcomes. We have provided a **meaningful voice** for our medical staff in improving patient care and the working environment, improve relationships with the IHA, and identify and work on issues that directly improve physicians' abilities to enhance patient care. Physicians are reimbursed for their time working on all these initiatives.

To our physician colleagues, this VJHPS Facility Engagement Working Group has been successfully committed to fulfilling the task of soliciting your ideas, issues, and projects. Using a fair and open selection process, we have worked together to achieve these tasks and goals.

*“Identify and work on issues that directly affect physicians and the medical staff as a whole”*

Some of the initiatives and projects we have been engaged on throughout the year include: Optimize OR Booking Slates; Emergency/Hospitalist/Surgeon Event; MRI Task Force; MRI Implementation Planning; Clinical Research Event; ATLS-ACLS-STRUC Training Reimbursement; Intermediate Care Nursery; M&M Committee Catering Reimbursement; MSP Coverage Initiative; 5<sup>th</sup> OR Task Force; Reducing Redundant Lab Testing; Perinatology Paediatrics Multidisciplinary Quality Improvement Review; Psychiatric Pod Area; Surgery Time of Day Quality Improvement Project; and Uncompensated Committee Work.

At the start of the year, when I took on the role as Chair of the VJHPS, I was clear that I would carry it through its development, establish a foundation, and assist in bringing it to the structure that could carry on as an effective functioning society. I stated that I would step aside when my one-year term ended. At this June AGM, I will complete my duties and enable another colleague to be Chair. Our executive over this year consisting of Drs. R. Williams, H. Hwang, K. Wiseman, and M. Cooke have worked hard on behalf of our colleagues to make this VJHPS so effective. In addition, our working group physician members should be applauded for their effort spent on this facility engagement process. Our **Project Manager, Anna Flasch**, has been instrumental in getting us to where we are today. **Amanda Harris, SSC Facility Engagement Liaison**, has also been vital to our development and our operations.

Respectively submitted,

Chris Cunningham,

Chair VJHPS

*“Improve  
patient care”*

## Facility Engagement Goals

The primary goal of the engagement initiative at Vernon Jubilee Hospital and the Vernon Jubilee Hospital Physician Society is to:

- give the medical staff a meaningful voice in improving patient care and the working environment;
- provide an opportunity to re-establish the physicians’ voice and improve relationships with Health Authorities; and
- identify and work on issues that directly affect physicians and the medical staff as a whole.

This initiative was born out of the 2014 Physician Master Agreement negotiations. BC’s six health authority CEOs agreed on a commitment to consult for specific items in a memorandum of understanding.

<http://www2.gov.bc.ca/assets/gov/health/practitioner-pro/medical-services-plan/mou-2014-regional-and-localhttp://www2.gov.bc.ca/assets/gov/health/practitioner-pro/medical-services-plan/mou-2014-regional-and-local-engagement.pdfengagement.pdf>

### Health Authority Commitment

Gather Physician input

1. Raising issues of importance to the medical staff
2. Improving the working environment for physicians
3. Enhancing professional and collegial communications
4. Fostering physician advocacy regarding patient care and the broader health care system

### Inclusion in decision making

1. Decisions about planning, budgeting and resource allocation directly affecting the medical staff
2. Significant decisions affecting physicians and the delivery of physician services
3. Matters referred by the Board of Directors, CEO or Medical Advisory Committee
4. Medical Staff Bylaws and Rules

### Partnership for quality and cost improvement opportunities

1. Physician access to processes and resources that provide timely feedback on variations and the level of quality of clinical care; in a way that will help to optimize patient outcomes

2. Quality and cost improvement opportunities and projects, including quality assurance projects

### Physician Commitment

It is our responsibility as the medical staff of Vernon Jubilee Hospital Physician Society to ensure we are ready and able to respond to this consultation. In that spirit, a working group was struck a little over a year ago with the mandate to facilitate engagement at Vernon Jubilee Hospital. This group is tasked with soliciting your ideas, issues, and projects and using a fair selection process, choose those that address top priorities.

### Opportunities

By deeply engaging and creating partnerships amongst ourselves and with our colleagues in administration, we can unlock significant opportunities such as:

### Physicians Shared Health Authority

- Participate in decision-making processes
- Ensure resources are used effectively to address individual and population health needs
- Identify efficiencies and improve processes
- Support leadership and foster innovation
- Contribute to Quality Improvement design and implementation
- Develop a respectful and inclusive culture
- Recognize and value expertise and contributions of all team members
- Engage in effective problem solving
- Champion the development and adoption of processes, practices, and policies that drive excellence and efficiency
- Contribute to creating a sustainable healthcare system
- Demonstrate clear, effective, transparent leadership
- Seek input into the shaping of systems and resources
- Optimize organizational systems that meet the health needs of the population
- Improve allocation of resources to meet short and long-term objectives

## Initiatives/Activities

### Optimize OR Booking Slates

- Outcome - more patient operations being conducted; Operating Rooms (OR) are being utilized more effectively; ability to schedule 3 weeks out; better utilization of

*“Initiatives  
identified by  
Medical Staff”*

*“Success  
achieved  
through facility  
engagement  
activities”*

department/time/staff; reduce the risk of hospital penalization; reduce the risk of patients being transferred to another hospital; increase ability developing a business case for 5th OR.

### **Emergency/Hospitalist/Surgeon Event**

□ Outcome – improving relations between Hospitalists, Surgeons and Emergency Physicians was the objective. The event was better than expected with mostly if not all positive feedback from all who attended. Evaluation forms were submitted to participants. 100% of respondents agreed (somewhat or strongly) that the evening was of benefit and worthwhile. Some interest was expressed in future events or opportunities to get together.

### **MRI Task Force**

□ Outcome - Presentation to VJH Foundation, Dr. Michael Ertel and Norma Malanowich regarding the need to have an MRI at VJH. A decision was announced that VJH would have an MRI by 2018.

### **The year ahead**

Moving into the next year of engagement work and drawing from the lessons learned the following activities/initiatives have been identified as priorities:

- ATLS (Advanced Trauma Life Support) Training - Reimbursement for tuition
- ACLS (Advanced Cardiac Life Support) - Reimbursement for tuition
- Clinical Research Event—October 11, 2017  
Co-Hosting an event with Divisions of Family Practice with speakers who have successfully conducted research sharing best practices, ethical requirements, and research guidelines. Inviting representatives from IH Research Committee and Ethics Review Committee to attend.
- Intermediate Care Nursery
- M&M (Morbidity & Mortality) Committee Catering - Reimbursement for catering
- MRI Implementation Planning - Support the implementation planning process to successfully have an MRI operational by 2018.
- MSP Coverage - Work with IH to streamline and develop effective protocols to ensure patients admitted to VJH have MSP coverage.

*“Proven  
results”*

*“Increased  
engagement”*

- ☐ 5<sup>th</sup> OR Task Force
- ☐ Perinatology Paediatrics Multidisciplinary Quality Improvement Review
- ☐ Psychiatric Pod Area
- ☐ Reducing Redundant Lab Testing
- ☐ STRUC (reimbursement for tuition)
- ☐ Surgery Time of Day Quality Improvement Project
- ☐ Uncompensated Committee Work (reimbursement for attending meetings that aren't required to maintain hospital privileges)

*“Representing  
Medical Staff”*

## **The Working Group Contact Information**

Dr. Chris Cunningham	Family Medicine	Dr.chris.cunningham@hotmail.com
Dr. Hamish Hwang	Surgery	Hamish_hwang@yahoo.ca
Dr. Kevin Wiseman	Surgery	drkwiseman@gmail.com
Dr. Russell Williams	Psychiatry	rustygord@hotmail.com
Dr. Michael Cooke	Woman's & Children's Services	Mdcooke76@yahoo.com
Dr. Scott Ainslie	Surgery	sainsliesurgical@gmail.com
Dr. Glenn Vaz	Internal Medicine	glennvaz@telus.net
Dr. Jason Doyle	Laboratory Medicine	Jasondoyle@shaw.ca
Dr. Kira McClellan	Hospitalists	kiramcclellan@yahoo.ca
Dr. Robert Hillis	Family Medicine	vernonocchealth@telus.net
Dr. Peter King	Emergency Medicine	pitonpete@shaw.ca
Dr. Adam Weathermon	Diagnostic Imaging	aweathermon@gmail.com
Dr. Kevin Smith	Anaesthesia	smithkf@telus.net



*“Working on  
your behalf”*



Photo was taken by VO Photo

**Top left to right:** Dr. Scott Ainslie, Dr. Chris Cunningham, Dr. Kevin Wiseman, Dr. Adam Weathermon, Dr. Hamish Hwang, Dr. Jason Doyle, Dr. Michael Cooke, Dr. Glenn Vaz, and Anna Flasch

**Bottom left to right:** Dr. Kevin Smith, Dr. Kira McClellan, and Dr. Peter King

*“Fiscally  
Responsible”*

**VERNON JUBILEE HOSPITAL PHYSICIAN SOCIETY**

**Financial Statements**

**March 31, 2017**

*(Unaudited - See Notice To Reader)*

**CLARK  
ROBINSON**

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J. ARTHUR CLARK, CPA, CGA\*  
ARNE C. ANDERSON, CPA, CGA\*  
CATHERINE CLARK, CPA, CGA  
MARIANNE GRANT, CPA, CGA\*  
TATIANA JAKAB, CPA, CGA\*  
KYLE R. BRITTON, CPA, CGA\*

JACK W. ROBINSON, C.G.A. (d), 1991  
\*Denotes Professional Corporation

*“Unaudited  
financials”*

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#### NOTICE TO READER

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On the basis of information provided by management, we have compiled the statement of financial position of Vernon Jubilee Hospital Physician Society as at March 31, 2017 and the statements of operations and cash flow for the year then ended.

We have not performed an audit or a review engagement in respect of these financial statements and, accordingly, we express no assurance thereon.

Readers are cautioned that these statements may not be appropriate for their purposes.

Clark, Robinson  
Chartered Professional Accountants

Vernon, British Columbia  
June 12, 2017

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PHONE 250-545-7264 • FAX 250-542-5116 • E-MAIL: [info@clarkrobinson.com](mailto:info@clarkrobinson.com)  
3109-32nd AVENUE • VERNON, B.C. • V1T 2M2

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VERNON JUBILEE HOSPITAL PHYSICIAN SOCIETY

Statement of Financial Position

March 31, 2017

(Unaudited - See Notice To Reader)

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ASSETS	
CURRENT	
Cash	\$ 84,278
Term deposits	200,000
Accounts receivable from Doctors of BC	66,352
Sales tax receivable	<u>293</u>
	<u>\$ 350,923</u>
LIABILITIES	
CURRENT	
Accounts payable	\$ 16,722
Deferred funding (Note 2)	<u>334,201</u>
	<u>\$ 350,923</u>

“Financial  
position”

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VERNON JUBILEE HOSPITAL PHYSICIAN SOCIETY

Statement of Operations

Year Ended March 31, 2017

(Unaudited - See Notice To Reader)

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DOCTORS OF BC FUNDING (Note 2)	\$ 140,799
MEMBERS' TIME	<u>90,586</u>
CONTRIBUTION MARGIN	<u>50,213</u>
ADMINISTRATIVE EXPENSES	
Administrative fees	34,166
Event expense	1,517
Insurance	1,795
Interest and bank charges	16
Meals	6,463
Miscellaneous	627
Office	2,829
Professional fees	<u>2,800</u>
	<u>50,213</u>
EXCESS OF FUNDING OVER EXPENSES	<u>\$ -</u>

“Operations”

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VERNON JUBILEE HOSPITAL PHYSICIAN SOCIETY

Statement of Cash Flow

Year Ended March 31, 2017

(Unaudited - See Notice To Reader)

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<b>OPERATING ACTIVITIES</b>	
Receipts from funding	\$ 408,648
Paid to suppliers	(124,077)
Sales tax	(293)
	<hr/>
<b>INCREASE IN CASH FLOW</b>	<b>284,278</b>
Cash - beginning of year	<hr/>
	-
<b>CASH - END OF YEAR</b>	<b><u>\$ 284,278</u></b>
<b>CASH CONSISTS OF:</b>	
Cash	\$ 84,278
Term deposits	<u>200,000</u>
	<b><u>\$ 284,278</u></b>

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**VERNON JUBILEE HOSPITAL PHYSICIAN SOCIETY**

**Notes to Financial Statements**

**Year Ended March 31, 2017**

*(Unaudited - See Notice To Reader)*

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1. ORGANIZATION AND PURPOSE

The Society is registered under the Society Act of the Province of British Columbia and its main purpose is to give the medical staff a meaningful voice in improving patient care and the working environment, provide an opportunity to re-establish the physician voice and improve relationships with Health Authorities and indentify and work on issues that directly affect physicians and the medical staff as a whole. The Society is non-profit and is not subject to income taxes.

2. DEFERRED FUNDING

Funds are allocated annually by Doctors of BC. Any funds that are not expended are recorded as deferred.

*“Notes”*

**CLARK  
ROBINSON**

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# Society Information

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## Vernon Jubilee Hospital Physician Society

The Vernon Jubilee Hospital Physician Society (VJHPS) was created because of the Facility Engagement Initiative (FEI). The FEI for Physicians is an initiative of the Specialist Services Committee, under the terms of a Memorandum of Understanding between Doctors of B.C., the six Health Authorities, and the Ministry of Health. It is designed to give the facility-based physicians a more meaningful voice in improving patient care and their working environment. The VJHPS was created because of the findings of the FEI.

*“Focused and strategic approach”*

**Mandate:** The VJHPS Working Group is a representative committee of the Society that will engage Vernon Jubilee Hospital Medical Staff and advise the Board of Directors of VJHPS on matters of importance to medical staff, their patients and to the Health Authority.

**Representation:** The Vernon Jubilee Hospital Physician Society (VJHPS) is made up of a Working Group consisting of departmental representation from the following: Anaesthesia, Diagnostic Imaging, Emergency Medicine, Family Medicine, Hospitalists, Laboratory Medicine, Internal Medicine, Women’s & Children’s Health Services, Psychiatry, and Surgery.

**Vision:** VJHPS is an agent of positive change and an effective partner within the B.C. Health Care System.

**Mission:** The VJHPS engages with Interior Health, Ministry of Health, Doctors of BC and the public, to improve patient care, by developing solutions, streamlining systems, and promoting open professional dialogue.

*“Vision, mission and goals set”*

**Goals:**

- Identify physician engagement opportunities to ensure the views of the medical staff are effectively communicated.
- Identify mutually agreed upon initiatives, with respect to matters directly affecting the medical staff and patients of the Vernon Jubilee Hospital.
- Prioritize issues affecting medical staff and patient care.
- Have direct, meaningful interaction and communication with key stakeholders.

**Prioritization:** Prioritization of the VJHPS working group initiatives will be done using an online survey tool. During this prioritization, the following will be benchmarked, tracked, and reported upon.



*“Open  
transparent  
communication”*

- Physician Engagement
- Patient Care Quality Impact
- Operational impact – improvement in working environment
- Operational Complexity – Stakeholder support
- Cost – budgetary requirements

**Evaluation:** On an annual basis, an evaluation will be conducted to assess and measure the effectiveness of the VJHPS’s ability to meet or exceed their goals and objectives laid out in the strategic plan. This information will then be used to help the Society make changes to their strategic direction and/or future priorities.

**Communication Strategy:** provide a regular flow of information to key stakeholders; ensure all stakeholders understand the strategic direction of VJHPS; provide an opportunity for stakeholder feedback and input; regularly showcase successes and lessons learned.

**Email:** [VJHPS@facilityengagement.ca](mailto:VJHPS@facilityengagement.ca)

